

1. CONTRACTING PARTIES & EVENT METADATA

CLIENT DETAILS (GROOM / BRIDE / PATRON)	EVENT & PERFORMANCE DETAILS
Client Full Name: _____	Event Type: _____
National ID / Reg No: _____	Event Date: _____
Contact Telephone: _____	Performance Venue: _____
Email Address: _____	Venue Address / City: _____
Physical Address: _____	Performance Hours: _____

2. FINANCIAL TERMS & PAYMENT SCHEDULE

TOTAL AGREED PERFORMANCE FEE

USD \$

BOOKING & RESERVATION FEE
(60%)

USD \$

REMAINING BALANCE (40%)

USD \$

- **Mandatory 60% Booking & Reservation Fee:** A non-refundable retainer of **60% of the total performance fee** is due immediately upon signing this Agreement. No event date or performing crew will be reserved or guaranteed until both this signed Agreement and cleared funds are received.
- **Final Balance Payment (40%):** The remaining balance of 40% must be cleared in full no later than seven (7) days prior to the scheduled event date. Failure to settle the balance by this deadline grants Black Excellence Zim the explicit right to withhold performance services, with all prior payments forfeited.

3. SCOPE OF SERVICES & CREW CONDUCT

- **Performance Deployment:** Black Excellence Zim agrees to provide a professional dance group for performance at the designated venue during the agreed scheduled hours.
- **Professional Sobriety & Conduct:** Black Excellence Zim guarantees that all artists and crew members will maintain a high standard of professional conduct, remaining strictly sober (zero impairment from alcohol or substances) at all times during deployment.
- **Crew Assignment & Substitution:** Services shall be executed by Black Excellence Zim and/or thoroughly vetted professional dance subcontractors assigned by the studio.

4. PERFORMANCE CONDITIONS & CLIENT RESPONSIBILITIES

- **Stage Safety & Area Requirements:** The Client shall ensure a safe, clean, level, and non-slippery performance space adequate for choreographed routines. Black Excellence Zim reserves the right to adjust choreography if performance conditions endanger dancer safety.
- **Sound & Audio Equipment:** The Client is solely responsible for ensuring the venue provides high-quality, operational PA sound equipment capable of playing backing audio tracks seamlessly.
- **Costumes & Bespoke Attire:** Where the Client requests custom, color-coded, or formal bridal party attire for the dance team, the Client agrees to provide or reimburse the cost of such garments.
- **Crew Meals & Refreshments:** For call times reaching or exceeding four (4) total hours (inclusive of setup and rehearsals), adequate drinking water and hot meal provisions must be provided for the performance team.

5. TRAVEL, LOGISTICS & TRANSPORT

- **Harare Metropolitan Transport:** The Client agrees to provide or reimburse full transportation expenses incurred by the performance crew to and from Harare Central Business District (CBD) for scheduled rehearsals and event execution.
- **Out-of-Harare Logistics:** For events executed outside Harare metropolitan borders, the Client is fully responsible for all logistical expenses, including direct transportation/fuel, tollgate fees, clean accommodation, and crew meal allowances.

6. CANCELLATION, RESCHEDULING & REFUND POLICY

- **Strictly Written Notice Required:** Any cancellation, schedule alteration, or contract termination must be submitted formally in writing via email or official letter. Verbal notifications, phone calls, or voice recordings shall not be recognized as valid notice.
- **Client Cancellation:** In the event of Client cancellation, the initial 60% booking and reservation fee is strictly non-refundable. Provided formal written notice is received, any remaining unbilled balance shall be waived.
- **Studio Cancellation:** Should Black Excellence Zim cancel this contract or fail to perform due to its own fault (excluding recognized Force Majeure events), all monies paid by the Client shall be refunded in full.
- **Date Rescheduling:** Requests to change event dates must be submitted in writing at least ten (10) days prior to the original event date and are strictly subject to studio calendar availability.

7. LIMITATION OF LIABILITY & FORCE MAJEURE

- **Force Majeure:** Neither party shall be held liable for failure or delay in fulfilling performance obligations if such failure arises from acts of God, extreme weather, civil unrest, national emergencies, or unannounced venue closures beyond human control.
- **Financial Liability Limit:** In any circumstance where liability is proven against Black Excellence Zim, total financial liability shall be strictly capped at a return of total monies actually paid by the Client under this Agreement.
- **Third-Party Interference:** Black Excellence Zim cannot be held liable for delayed or restricted performances resulting from venue schedule disruptions, guest interference, or site management restrictions.

8. INTELLECTUAL PROPERTY & MEDIA RIGHTS

- **Choreography Ownership:** All original dance routines, arrangements, concepts, and choreography created by Black Excellence Zim remain the exclusive intellectual property of the studio.
- **Promotional Usage:** The Client grants Black Excellence Zim permission to take and use performance photos and video footage for promotional use.
- **Official Media Sharing:** The Client agrees to provide Black Excellence Zim with digital access to official wedding or event videography clips featuring the performance for archival and portfolio use.

9. GOVERNING LAW & JURISDICTION

This Agreement shall be construed, interpreted, and governed strictly in accordance with the laws of the Republic of Zimbabwe. Both parties irrevocably submit to the exclusive jurisdiction of the Magistrates Court or High Court of Zimbabwe in Harare for the resolution of any legal dispute hereunder.

10. MISCELLANEOUS & INTEGRATION

This document constitutes the complete agreement between the parties regarding dance group performance services, superseding all prior verbal discussions or informal understandings. Amendments are valid only when executed in writing and signed by authorized representatives of both contracting parties.

11. IN WITNESS WHEREOF & EXECUTION BLOCK

By signing below, the parties acknowledge that they have thoroughly read, understood, and consented to all terms, conditions, and financial obligations outlined in this Service Level Agreement.

CLIENT EXECUTION

AUTHORIZED SIGNATURE

Full Name: _____

National ID / Reg: _____

Date: _____

BLACK EXCELLENCE ZIM EXECUTION

AUTHORIZED SIGNATURE

Representative Name: _____

Designation: Authorized Representative

Date: _____